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Board of County Commissioners

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Mark Waller, District 2

Stan VanderWerf, District 3

Longinos Gonzalez, Jr., District 4

Cami Bremer, District 5

News Release

El Paso County Open for Essential Services

Operations and Availability Modified Due to COVID-19

El Paso County, CO, March 16, 2020 – El Paso County government is still open for business, even as many in-person services will be modified to comply with orders and recommendations related to COVID-19. Those temporary changes will be outlined below.

“We are open for business,” Commissioner Mark Waller stated. “We’re taking additional proactive, short-term steps to be available for essential public services at this time. While this may inconvenience some, protecting the public, and the employees who serve them, is our number one priority. We ask for your understanding during this time and pledge to be fully operational again as soon as possible. It may not feel like it right now, but we will return to normalcy.”

Many Services Available Online

Fortunately, many of the essential services offered by the county can be done online. That includes renewing your motor vehicle registration, submitting development applications, paying property taxes, or applying for SNAP, Medicaid, or other benefits. In other circumstances, you can conduct your business at certain kiosks located throughout the county.

Facility Availability Changes

The following offices have either alternative service options, online service capability, or modified availability:

Citizens Service Center

1675 West Garden of the Gods Rd, Colorado Springs, CO 80907

Department	Online Availability	In-Person Service Status	Other Notes
Department of Human Services	Apply for benefits here	Limited in-person services available only to people without internet access or other extreme circumstances	Report child neglect or abuse at 1-844-CO4-KIDS, or elder abuse at 719-444-5755, or law enforcement
Public Health	Services available here COVID-19 information	No immunization or Family Planning services until further notice	WIC by phone only; if you have questions call 719-578-3199
Pikes Peak Workforce Center	Services available here	Office visits limited to Unemployment Insurance services	Business services by phone only, virtual job fairs ongoing
County Assessor	Services available here	Closed until April 6	Email questions to ASRWeb@elpasoco.com
County Treasurer	Treasurer Services available here Public Trustee services available here	Closed until April 6 All late fees will be waived through April 6	Property tax payments can be deposited at the drive-up ballot box located at 1675 W. Garden of the Gods Rd.

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Department	Online Availability	In-Person Service Status	Other Notes
Board of County Commissioners	Board meetings are always broadcasted live through the website	Members of the public are welcome to attend so long as social distancing can be maintained	
Parking Garage near Centennial Hall	N/A	N/A	Open free of charge

Pikes Peak Regional Building Department
2880 International Cir, Colorado Springs, CO 80910

Department	Online Availability	In-Person Service Status	Other Notes
Planning and Community Development	Department website EDARP	Closed until April 6	Development applications can be submitted via EDARP

El Paso County park land will remain open, though bathrooms and onsite buildings may be closed to the public.

Any staff shifted from waiting rooms or offices will largely be re-deployed, work from home, and will be on-call to return as needed.