



Colorado Benefits Management System: Investing in Efficiency
CBMS (PEAK) Budget Request FY 2014-15

The Colorado Benefits Management System/PEAK is now a much improved, more efficient, effective tool due to the state’s investment to fix and maintain the system. CBMS/PEAK supports the work of multiple agencies helping Coloradans get the medical, food and financial assistance they need, and is at the heart of interoperability among Health IT partners.

The FY 2014-15 budget request will pay for:

- 1) Changes related to federal mandates 2) System updates 3) Support integration among agency programs

CBMS (PEAK)

<p>Accomplishments FY 2013-14:</p> <ul style="list-style-type: none"> • CBMS system timeliness improved • Successful completion of 18-month work plan • Successful implementation of ACA changes • Redeterminations online for first time • Real Time Eligibility (RTE) for Medicaid 	<p>Risks <u>WITHOUT</u> Requested Funds:</p> <ul style="list-style-type: none"> • Delayed benefits • Financial penalties • Missed opportunity for time-limited federal funds • Limited scalability to accommodate ACA
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FY 2014-15 Budget Request: \$16.45M (General Fund) \$23.75M (Federal)

<p>WHAT’S COVERED:</p> <ul style="list-style-type: none"> • 57 CDHS updates *53 are federal or state requirements • 31 HCPF Projects *All are federal requirements • PEAK reporting enhancements • HCPF/Connect4Health operability via PEAK • RTE enhancements • 10 OIT projects for system sustainability • 3 CBMS County User Group Projects • iData Platform 	<p>WHO BENEFITS:</p> <ul style="list-style-type: none"> • Coloradans accessing needed benefits • State programs providing aid across systems and agencies • All agencies/counties impacted by ACA • State budget: <ul style="list-style-type: none"> ○ Avoids long-term cost of duplicative systems ○ Allows use of time-limited federal funds ○ Protects investment already made in CBMS • Future CBMS users/clients: <ul style="list-style-type: none"> ○ Allows health data to be less fragmented ○ Ensures sustainability of scalable services
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EXAMPLES OF PLANNED IMPROVEMENTS

6 Months (FY14)

12 Months (FY15)

24 Months (FY16)

<ul style="list-style-type: none"> • Compliance with CDHS policy • All CDHS programs migrated to new Rules Engine • Usability improvements for CBMS workers • E-notification for clients • RTE for retroactive Medicaid eligibility 	<ul style="list-style-type: none"> • Security updates to PEAK and CBMS • Reduce Medical Assistance site workload • Electronic data management system • PEAK interactive helpdesk • County productivity dashboard and analytics • PEAK interactive pdf form 	<ul style="list-style-type: none"> • Updates to improve accuracy of programs like SNAP • Online PEAK screening for multiple programs (e.g. Head Start, WIC, LEAP) • PEAK user experience enhancements • Analytics across programs and agencies
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CBMS Budget Request: By the Numbers

1) What percentage of these projects is related to Connect4Health Colorado?

10% of the projects are related to Connect4Health Colorado.

Federal law requires that anyone seeking financial assistance through the marketplace must be determined ineligible for Medicaid. This law applies in every state, not just Colorado.

2) What percentage of the work is due to federal or state requirements?

31 HCPF projects and 53 CDHS projects, or 83% of the work plan, are due to federal or state requirements.

3) What portion of the budget is related to ongoing maintenance versus unique project costs?

12% is for ongoing maintenance. **88%** is unique cost for new projects.

(CBMS/PEAK maintenance estimated at ~\$5M yearly)

4) What is the impact of CBMS/PEAK for the State of Colorado?

- HCPF alone serves more than **833,000** people for medical assistance, all of whom are determined eligible through CBMS/PEAK.
- Since October 2013, **128,219** Coloradans enrolled in Medicaid through Peak.
- Additional **79,779** have acquired health insurance through Connect4Health Colorado.

5) How will these updates and improvements impact the counties/clients?

For Counties:

For Clients:

<ul style="list-style-type: none">• Self-serve status updates reduce call volume to counties• Continued funding for county usability/productivity improvements• County worker/manager dashboard• Maintenance ensures fewer technical delays/issues	<ul style="list-style-type: none">• Shift to self-service platform, ability to monitor own status• Online screening for multiple programs• Continued function between PEAK/Connect4Health for ACA• Timely access to benefits
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