

Behavioral Health System Information Accessibility Contract Terms

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everything you need! I left the K terms on the last 2
pages for your reference

Community Mental Health Center Key Deliverables:

- Due to OBH annually:
 - List of locations with services offered, hours of operation, major payors accepted, availability for public funding for uninsured/underinsured clients or a sliding fee discount program based on ability to pay
 - Federal Form 990
- Listed on Community Mental Health Centers' websites:
 - Locations and hours of walk-in / drop-in centers, detox/withdrawal management, and outpatient clinics
- Listed on OBH website:
 - Total number of individuals served annually by each Community Mental Health Center
- Performance Measures Development:
 - Community Mental Health Centers and other stakeholders will participate in a workgroup to study and determine a set of common key performance measures, targets, and performance management procedures.

Managed Service Organization Key Deliverables:

- Due to OBH Annually:
 - Federal Form 990, revenue summary, percentage spent on indirect and administrative functions, balance sheet
- Listed on OBH website:
 - Conflict of interest policy, including a description of how Contractor will address potential conflicts of interest with any health care provider that may have an ownership or controlling interest in the operation of the Contractor
 - Complaint procedure established
 - List of all behavioral healthcare providers per county, per modality
 - A summary of the performance measures and requirements for the managed service organization
- Performance Measures Development:
 - Community Mental Health Centers and other stakeholders will participate in a workgroup to study and determine a set of common key performance measures, targets, and performance management procedures.

Source material: Contract language:

CMHC

19.1 Reporting Requirements.

- a. By the last day of the first fiscal quarter of the Contract year (September 30), Contractor shall provide OBH with:
 - i. The name of each service location that offers behavioral health services and a description of the behavioral health services offered at each service location, including all contract-required behavioral health services that may include inpatient, outpatient, partial hospitalization, emergency services, or consultative and educational services;
 - ii. The normal hours of operation at each service location providing outpatient or walk-in services;
 - iii. A list of major payors accepted; and
 - iv. Availability of public assistance funding for uninsured/underinsured clients or a sliding fee discount program based on ability to pay, including contact information for benefits eligibility specialists, and additional benefits enrollment resources (e.g. local Departments of Human Services).
- b. Contractor shall publicly post on the community mental health center's website, using plain language that is easy for consumers and members of the public to understand, Contractor's walk in locations, detoxification locations, drop in locations and outpatient clinics.
- c. OBH will post on its website the total number of individuals (aggregated based on special studies codes) served for the contract year by the community mental health center.

19.2 Performance Measures Development. The development of performance measures is a shared obligation. The process will begin the second fiscal quarter following Colorado COMPASS go-live. OBH will assemble, and Contractor shall participate in, a work group to study and determine a set of common key performance measures, targets, and performance management procedures. The workgroup shall produce draft measures and targets with an implementation schedule within three months of first convening.

19.3 Financial Statement

- a. Contractor shall submit a copy of its federal form 990 to cdhs_deliverablesobh@state.co.us within 15 calendar days of the federal submission deadline.
- b. OBH shall publicly post the federal form 990 on the OBH website within 15 calendar days of receipt.

1. Conflict of Interest Policy.

- a. Contractor shall have a conflict of interest policy that addresses any potential conflicts relating to the contract requirements of the managed service organization or crisis response system contractor. The policy must include a description of how Contractor will address potential conflicts of interest with any health care provider that may have an ownership or controlling interest in the operation of the Contractor.

b. Any entity, political subdivision, or individual may file a complaint with OBH if the entity, political subdivision, or individual believes there is an actual or perceived conflict of interest within Contractor's organization.

2. OBH shall publicly post the documentation described in Section I.J.2.a above on its website using plain language that is easy for consumers and members of the public to understand.

a. Financial Statement. Contractor shall provide the financial information below to OBH within 30 days of Contractor's 990 filing at cdhs_deliverablesobh@state.co.us. OBH will post the financial information below on its website using plain language that is easy for consumers and members of the public to understand:

1. A federal form 990 of the managed service organization
 - i. If the Contractor is not a nonprofit organization, Contractor shall provide its publicly audited financial statements within 30 days of the federal submission deadline.
2. An annual summary of all sources of revenues of Contractor, to include but not limited to: state, county, or municipality.
3. The percentage and aggregate dollar amount of expenses that go toward indirect and administrative functions;
4. Contractor's balance sheet, to disclose the amount of money in the Contractor's reserves.

The MSO may include an Annual Report to improve upon the understandability of the financial statements from the perspective of the consumer.

3. Sub-Contractors

a. OBH shall publicly post the following information on its website, searchable by county:

1. a list of contracted behavioral health care providers, per modality;
2. including target populations and eligibility criteria for each modality; and a summary of the performance measures and requirements for the managed service organization, and the attainment of the performance measures and requirements by the Contractor. In the second fiscal quarter following implementation of Colorado Compass, OBH and Contractor shall participate in a workgroup by region to establish said performance measures.

i. OBH shall determine the format in which the information required to be reported (OBH to provide a template or business rules for DII/Compass). The information must be posted using plain language that is easy for consumers and members of the public to understand.